

March 20, 2020

Nationwide Boiler Continues Essential Operations During COVID-19 Pandemic

To Our Valued Customers, Vendors, and Partners:

Nationwide Boiler is actively monitoring the COVID-19 pandemic and has enacted a semi-remote protocol to help "flatten the curve". Please understand that we are still fully operational and able to support the many essential industries that we serve, including our hospitals and medical care facilities / suppliers, food processors, petroleum refineries, pulp and paper plants, manufacturing, and electrical power generation facilities. If an emergency need arises and a rental boiler is required quickly, we will be able to fulfill any request as we would on a typical operating basis.

Our sales, engineering and marketing teams are working remote and are fully accessible via email and phone calls. Our accounting team is working diligently to continue the functions necessary for day-to-day operations, and we have a partial shipping and receiving protocol in place with employees available on stand-by if a piece of equipment needs to get serviced and ready to ship out.

At our offices, we have implemented additional measures as recommended by the CDC and the federal government, including a higher focus on cleaning and sanitizing commonly touched surfaces, and the practice of social distancing. Lastly, we are restricting all non-essential travel and will carefully review and approve any essential travel to continue providing service and support.

We at Nationwide Boiler realize that this global situation affects many business and individuals, and we are here to provide as much support as possible while practicing the necessary measures to slow the outbreak. Our customers depend on us, and we will not let you down even in these uncertain times. We will continue to monitor the situation and provide updates via our social media channels as they arise.

Please feel free to reach out to us with any questions or concerns: info@nationwideboiler.com.

Sincerely,

Larry Day

President/CEO

Nationwide Boiler Inc.